

# The Key to Giving Day Stewardship







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#### **Big Orange Give**

- 10<sup>th</sup> giving day
- Digital Only Campaign
  - Highly segmented emails and texts
- Priority is recruiting, reactivating, and retaining donors
- Incentive giving with match and challenge money
- On-campus event for students



#### **Additional Results**

- We saw a 5.5% increase in gifts and a 16% increase in revenue.
- VISA, PayPal, MasterCard, and Apple Pay were our most popular payment methods
- Most gifts came from our unit/college landing pages, RecSports page, or the BOG front page
- Campus-wide participation increased with the addition of the Center for Global Engagement, the Arboretum, and AgResearch.
- 951 funds across campus received a gift
  - Our top three funds that were donor favorites were our NPR station, marching band, and student emergency fund



# Day of Stewardship

- Things to Consider
- Current Strategy
- Data
- Staffing
- How to Prepare

- ThankView Examples
  - Match Donor
  - Generic
  - Senior Impact
  - Big Orange Pantry
  - Special People
  - 10 year anniversary
  - Custom Video

## **Day of Metrics**

Year	Total Sent	Open Rate	Click Rate	Custom Videos
2017	1744	64.2% (1119)	36.6% (639)	138 (\$500+)
2018	2896	75.9% (2199)	43.2% (1250)	230 (\$500+)
2019	3700	68.8% (2544)	41.4% (1532)	172 (\$1,000+)
2020	5044	66.7% (3363)	34.5% (1741)	244 (\$1,000+)
2021	6579	75.9% (4991)	38.9% (2558)	521 (\$500+)
2022	6330	80.1% (5012)	34.7% (2169)	1057 (\$250+)



## Stewardship: After your Giving Day



## **Stickers**



#### **After Campaign Touches**

- End of Campaign Email
  - Thank you message
  - Results of the day
- Emails to donors who were matched
- Handwritten Thank You Notes
- College/Unit Acknowledgement Letters
- ThankViews for Special Projects



ist week, Volunteers made a significant investment in UT iring the 10th annual Big Orange Give. **The Volunteer familime together to make 10,527 gifts**, exceeding our goal of 1,000 gifts in 24 hours.

nese contributions provide resources to current and future ols, open doors, and help transform our university.

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## Questions?

