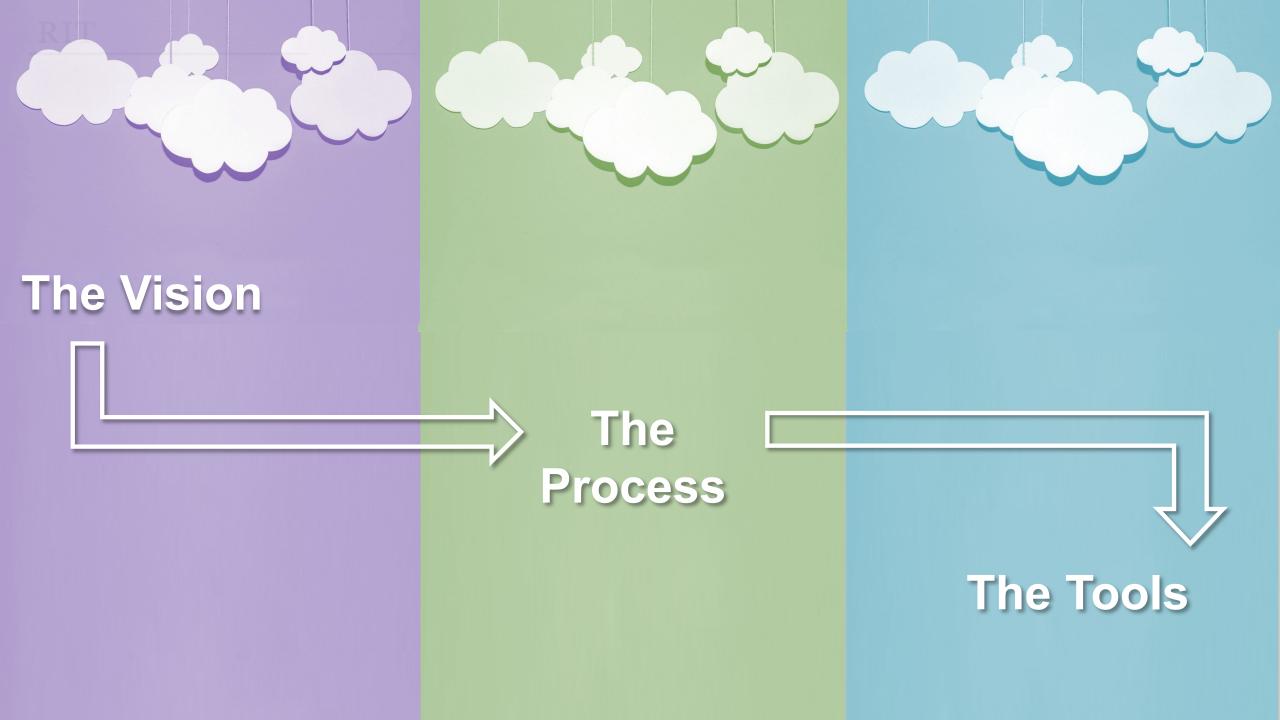
RIT

Reignite Your Donor Pipeline Through a Shared Engagement Strategy

Megan Cheever Corinne Green Endres





The Vision

Background

New Leadership

Campaign Close

Giving Society Launch

Consultants & Self **Evaluation**

The Challenge

Develop a shared engagement strategy that grows the donor pipeline:

- Elevated strategic events and opportunities
- Donor centric focus
- Increase the level of touchpoints
- Shared divisional resource

The Solution: Shared Vision

- Centralize the conversation around donor and alumni engagement at events:
 - Keep activity in service of goals
 - Increase value not number of programs
 - Personalize wherever possible inspire donors
- Develop divisional processes and tools to elevate

Building the Process

- Comprehensive event and program analysis
 - Editing was crucial
 - Reinforce, Leave Behind, Enhance
- Processes
 - Planning, approvals and support centralized
- Consistent evaluation & feedback

Lessons Learned

- Created a New Strategic Engagement Team
- Project Management Tools were needed
- Leadership Reinforced Process
- We have to keep evolving



Year Two

- Collaborative Shifts as a division
 - Earlier Work Plans
 - Built a calendar with a strong core first
 - Presidential Transition
 - Donor Stewardship
 - Special Celebrations
 - Launched Project Management Tool



The Process

Building a Fiscal Year Engagement Plan



Preparation

- Homework
 - Goals/Vision
 - Top Prospects
 - Regions
 - Content

- Plans of Work
 - Events
 - Travel

Strategic Core of **Programs**





University Leadership Travel



Top Prospect Engagement Opportunities



Council Meetings and Awards



Top University Priorities to Platform



Identifying Conflicts and Gaps

Collaboration



1 Engagement-Based Discussion

2 Partners at the Table

3 Full Transparency

Consultation

- 1:1 reviews of recommendations with fundraisers
- Build out, adjust, synergize, and table
- Engagement Summits
 - Open Discussion
 - Brainstorming





The Tools

From Planning to Execution

- The Intake Process
- Templates and Resources



The Intake Process

- Request for event
- Purpose, goals, partners, etc.

Intake Form Submitted

SE Team **Processes Form**

- Assessment
- Approvals
- Staffing

• Review of goals, logistics, and deadlines

Consultation

Recommendation

• Blueprint for roles and responsibilities

Presidential and Leadership Coordination	Briefings	Venue and Vendor Management	Project Management Tools	Contract Management
Budget Templates	Attendee Communication	Coding Procedures	Google Drive	Interpreter Contacts and Requests
Invitations	Prospect Research	Shared Language	New Employee Onboarding	RSVP Management
Hosting Procedures	Nametags	Placards	Event Blueprint	Seating Charts
Talking Points and Scripting	Follow Up Strategy	Venue and Vendor Inventory	Event Materials	Volunteer and Speaker Materials



REFLECTIONS

- Advanced planning
- Focus on collaborative conversations
- Emphasis on shared tools and strong resources
- Consistent evaluation
 - Reinforce, Leave behind, Enhance

Your Homework

Lead with purpose-driven content

Build buy-in with partners

Refine your resources



You get our templates!





Megan Cheever





Corinne **Green Endres**





Resources & **Templates**



You get our templates!

