Choose several samples of your communications and use this survey to score your effectiveness.

Assessment - answer yes or no to the following questions:

- 1. Do your sentences average fewer than 30 words?
- 2. Do your paragraphs average fewer than five sentences?
- 3. Do your paragraphs contain just one idea?
- 4. Do you state your main purpose for communicating early and clearly?
- 5. Do your acknowledgments and other communications have more second-person references than first or third person?
- 6. Are your sentences free from adverbs or other intensifiers --- e.g., almost all -ly words, very, so, too? Example: she *ran quickly* vs. she *sprinted*.
- 7. Does your writing avoid industry jargon?
- 8. Are your communications free from phrases commonly seen in ads or appeals e.g., these unprecedented times, now more than ever, pivot?
- 9. Do you keep verbs as verbs and not nouns? Example: "the director maintains oversight" vs. "the director oversees." (Check for words that end in -tion or -ment.)
- 10. Do you state concepts in positive rather than negative terms? Example: "If you fail to submit the form, you will be disqualified" vs. "If you submit the form, you will be eligible."

If you answered yes

0 or 1 time – Congrats! You're doing all the right things.

2 or 3 times – Wouldn't hurt to have a refresher course but you're on the right track.

4 or more times – You might be losing readers by confusing or boring them. Time to get some training!

Quick and easy assessment is your readability score at or lower than (choose one)

- a. Flesch-Kincaid Reading Ease 70 to 80 (https://readabilityformulas.com/flesch-reading-ease-readability-formula.php)
- b. Flesch-Kincaid Grade Level 7 to 8 (https://readabilityformulas.com/flesch-grade-level-readability-formula.php)
- c. Gunning Fog Score 7 to 8 (https://readabilityformulas.com/gunning-fog-readabilityformula.php)

